

Resources For New Arrivals

A

ABCD--Boston

https://bostonabcd.org/service_categories/immigration/

ABCD offers a range of free immigration services through their network of neighborhood sites. Income and residency requirements apply. Services include English for Speakers of Other Languages (ESOL) classes, civics classes, green card renewal & replacement, citizenship & naturalization, and related services.

ABCD—Boston: ESOL Classes

<https://bostonabcd.org/service/english-for-speakers-of-other-languages-esol/>

Tags: ESOL, green card, citizenship, English classes

Asian American Civic Association

87 Tyler Street

Boston, MA 02111

Phone: 617-426-9492

Fax: 617-482-2316

www.aaca-boston.org

AACA provides assistance with preparing forms for expired green card renewal, naturalization & citizenship services, interpreter services (Mandarin, Cantonese, Taishanese). Fees may apply. AACA also has English classes and tutoring for a fee.

Tags: English classes, green card, citizenship, fee \$

B

Boston Medical Center

Boston Center for Refugee Health and Human Rights (BCRHHR)

725 Albany Street

Boston, MA 02118

(Shapiro Center)

617-414-1994

<https://www.bmc.org/immigrant-refugee-health-center>

Boston Center for Refugee Health and Human Rights (BCRHHR) provides comprehensive mental health services—including counseling and medication management—designed to meet the special needs of refugees and survivors of torture, asylum seekers and immigrants.

Tags: health services, medical, counseling, refugees, asylum seekers

Boston Public Library
Central Library in Copley Square
700 Boylston Street
Boston, MA 02116
Phone: 617-536-5400
Email: ask@bpl.org
www.bpl.org

Boston Public Library offers English and ESOL Classes that are held both virtually and in-person. Classes are free but limited to residents of Massachusetts. Registration is required for all classes. To register for a class or for more information, please call [617.859.2446](tel:617.859.2446) or email literacyservices@bpl.org

<https://guides.bpl.org/citizenship>

The Immigrant Information Corners at all 26 of the Boston Public Library's locations are a collaboration between the [United States Citizenship and Immigration Services \(USCIS\)](#), the [Boston Public Library](#), the [City of Boston Mayor's Office of Immigrant Advancement](#), as well as community partners. They are meant to serve as information stations for Boston's immigrants and refugees, giving access to citizenship and other immigration related materials in multiple languages, information about citizenship preparation assistance, as well as information about financial empowerment resources.

<https://guides.bpl.org/citizenship/citizenshipexam>

Citizenship Interview Preparation Classes

Browse Boston Public Library's [Events Calendar](#) for a list of free Citizenship classes available online. Classes are offered in partnership with [St. Mark's Community Education Program](#).

Interested students can register at <https://www.stmarksesol.org/citizenship-program>. For more information about classes, please contact St. Mark Community Education Program at 617-288-8515, Mike@stmarksesol.org, or the BPL Literacy Services Department at 617-859-2446, literacyservices@bpl.org

<https://guides.bpl.org/citizenship/upcoming>

The library is current hosting immigration legal clinics with the RIAN Immigrant Center (formerly Irish International Immigrant Center) at our Copley, East Boston, Roslindale and Adams Street Branch libraries. These free, drop-in legal consultations for immigrants will be offered by expert legal staff and pro bono attorneys. Consultations will be provided on a first-come, first-serve basis. Individuals eligible to apply for immigration benefits will be referred to the Rian Immigrant Center for case assistance.

For a schedule of clinics, go to <https://bpl.bibliocommons.com/v2/events?q=rian>

For questions, please contact the Rian Immigrant Center at (617) 984-6542.

Tags: ESOL, English classes, citizenship, citizenship classes, legal help,

Bread of Life
54 Eastern Ave.
Malden, MA 02148
781-324-0404

<https://www.breadoflifemalden.org/>
info@breadoflifemalden.org

Bread of Life provides free food to economically struggling and disadvantaged families, individuals, youth and senior citizens in the North metro Boston area. They serve the residents of Malden, Everett, Medford, Melrose, Saugus, Stoneham, Reading, North Reading, Winchester, Wakefield, Revere, Chelsea and Winthrop.

Food available:

Wednesdays and Fridays: 1-4pm

Evening Meals Available:

Tuesday through Friday, 4:30-5:30pm at 54 Eastern Ave., Malden, MA 02148

Tags: food, food help, food assistance,

C

Catholic Charities Boston
275 West Broadway
South Boston, MA 02127
Phone: 617-464-8100

www.ccab.org

<https://www.ccab.org/refugee-immigrant-services/>

Upon arriving in Boston, individuals face daunting linguistic, economic, cultural, and legal challenges. Catholic Charities Boston helps arrivals integrate into society by offering support and guidance as they adjust to their new surroundings and become active participants in their communities.

<https://www.ccab.org/adult-education-workforce-development/esol/>

Our English classes help adult immigrants learn the language, develop comprehension in spoken and written word, and sustain motivation to advance their skills.

Tags: refugees, immigrants, ESOL, English classes, jobs, housing, legal help

Chinese Culture Connection
6 Pleasant Street, #408
Malden, MA 02148
781-321-6316

www.chinesecultureconnection.org

info@chinesecultureconnection.org

The Chinese Culture Connection empowers Chinese immigrants and Chinese descendants of the Greater Boston Area to appreciate and retain their heritage, develop bicultural fluency, and enrich others with a deeper understanding of Chinese language and culture.

They offer a wide range of programs for youth and adults to expand awareness of Chinese culture and to help immigrants navigate American culture.

<https://www.chinesecultureconnection.org/community-service>

The informational support may include: 咨询服务包括但不限于:

Immigration Assistance, ESL class 移民事项咨询 (社保卡 · 绿卡 · 英语课 · 中国护照等)
Civic Engagement, Voter Education, School registration 公民参与, 选民登记 · 入学登记
LIHEAP---Low-Income Home Energy Assistance Program 低收入能源援助咨询
Healthcare 医疗保险咨询 (申请/更新医疗保险)
SNAP---Food Stamps Program 粮食券咨询
Unemployment Benefits 失业金咨询
Child Care Voucher 托儿券咨询
Senior Benefits 老年人事项咨询

Tags: immigration, English classes, voter education, health assistance, food, food assistance,

D

National Domestic Violence Hotline

Languages: English, Spanish and 200+ through interpretation service

Hours: 24/7 : Call anytime day or night

800-799-7233

1-800-799-SAFE (7233)

Text "START" To 88788

https://www.thehotline.org/?utm_source=youtube&utm_medium=organic&utm_campaign=domestic_violence

Free and confidential help with violence and domestic violence for diverse communities. Callers can speak with trained advocates in over 140 languages. Texting and chat is also available.

Tags: domestic abuse, sexual abuse, violence

DTA (Department Of Transitional Assistance)

DTA Malden Transitional Assistance Office

245 Commercial Street,

Malden, MA 02148

781-388-7300

<https://www.mass.gov/locations/dta-malden-transitional-assistance-office>

<https://dtaconnect.eohhs.mass.gov/>

The Department Of Transitional Assistance provides help with grocery-buying benefits to low-income families.

Tags: food, food assistance, food help, financial assistance (TAFDC), MassHealth, health, SNAP, EBT

E

Emergency Services: Call 911

Malden Police
800 Eastern Avenue
Malden, MA 02148

Emergency: Call 911
Non-Emergency/General Business: 781-397-7171
<https://www.cityofmalden.org/1057/Police>

Tags: emergency help, public safety, crime, domestic violence,

Malden Fire Department
1 Sprague Street
Malden, MA 02148

Emergency: Call 911
Non-Emergency/General Business: 781-397-7383
<https://www.cityofmalden.org/1060/Fire>

Tags: emergency help, fire, public safety,

Everett Haitian Community Center
427A Broadway
Everett, MA 02148
857-399-5375
<https://theehcc.org/>
info@theehcc.org

The Everett Haitian Community Center (EHCC) is a nonprofit organization committed to serving immigrant and marginalized communities in the Greater Boston area. EHCC provides holistic assistance to individuals and families through community programs, resources, and services.

Tags: immigrant, housing, health, wellness, citizenship, citizenship classes, English classes,

F

G

Greater Boston Legal Services
Main Office
197 Friend Street
Boston, MA 02114
617-371-1234
800-323-3205 (toll-free)

Cambridge/Somerville
60 Gore Street, Suite 203
Cambridge, MA 02141
617-603-2700

<https://www.gbls.org/>

<https://www.gbls.org/what-we-do/immigration>

Greater Boston Legal Services (GBLS) has a team of 70+ attorneys and 20+ paralegals which provide free civil (non-criminal) legal assistance to low-income individuals and families in and around Boston.

Tags: immigrants, legal help

H

Health Care For All--Massachusetts
One Federal Building
70 Franklin Street, Suite 500
Boston, MA 02110
617-350-7279

Helpline: 800-272-4232

<https://hcfama.org>
<https://hcfama.org/contact-us/>
<https://hcfama.org/immigrant-health/>
<https://hcfama.org/health-insurance-help/>

Health Care For All provides help with health care for people living in Massachusetts including immigrants.

Tags: immigrants, health, health care, health insurance,

Housing Families
919 Eastern Avenue
Malden, MA 02148
781-322-9119
<https://housingfamilies.org/>
communications@housingfamilies.org

Housing Families provides help with family emergency shelter, individual homelessness, permanent supportive housing, housing search and stabilization.

Tags: housing, homelessness, homeless, rental assistance, eviction, legal help

I

Immigrant Family Services Institute (IFSI)—Malden
14-18 Mountain Ave
Malden, MA 02148
(617) 322-1348
Extension: 300, 301, 302
<https://www.ifsu-usa.org/contact-us>
info@ifsu-usa.org

IFSI helps with legal aid, housing, healthcare, workforce development, ESL and other adult career focused courses, children's academic and enrichment programs and more.

Tags: immigrants, English classes, legal help, housing, nursing assistant program, job help,

Immigrant Learning Center
442 Main Street
Malden, MA 02148
781-322-9777
<https://www.ilctr.org/>
info@ilctr.org

The Immigrant Learning Center is a non-profit organization that helps immigrants with a free English Language Program, year-round ESOL (English for Speakers of Other Languages) classes to help immigrant and refugee adults in Greater Boston become successful workers, parents and community members. They also offer citizenship classes.

To apply for English classes: <https://www.ilctr.org/programs/apply/>

Tags: ESOL, English classes, immigrants, citizenship, citizenship classes,

International Institute of New England
2 Boylston Street, 3rd Floor
Boston, MA 02116
617-695-9990
<https://iine.org/>
<https://iine.org/contact/>
<https://iine.org/boston/>
<https://iine.org/about-iine/who-we-serve/>

The International Institute of New England offers humanitarian relief, English language learning, employment, skills training, and immigration legal services to thousands of people from 60+ different countries.

IINE serves refugees, asylees, victims of human trafficking, Cuban and Haitian entrants, Special Immigrant Visa holders, Central American children and families, and other immigrants with various immigration statuses. These refugees and new immigrants are overwhelmingly low-income with limited support networks and are traditionally among the most under-served groups in the U.S.

Tags: immigrants, refugees, asylum, English classes, ESOL, legal help, jobs, job training, nursing assistant program, citizenship,

J

JVS--Jewish Vocational Service in Boston
JVS Boston
75 Federal Street, 3rd Floor
Boston, MA 02110
617-399-3131

<https://www.jvs-boston.org/>

JVS is among the oldest and largest providers of adult education and workforce development services in Greater Boston, serving a diverse clientele representing over 90 nations, and speaking 50 languages, and helping people secure financial independence through educational and employment services. They offer English classes (ESOL) and job training programs in several areas including, banking, biotechnology, CNA & nurse's aide, customer service, early childhood education, hotel training, patient care, pharmacy technician, and more.

<https://www.jvs-boston.org/efa/>

Apply here: https://www.jvs-boston.org/uif-program-applications/?tfa_524=front-page-application

Tags: English classes, ESOL, jobs, job training, job coaching, career help, immigrants, refugee

K

L

LGBTQIA+ : Legal Help For Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual people

GLBTQ Legal Advocates & Defenders
18 Tremont, Suite 950
Boston, MA 02108
Phone: 617-426-1350
Email: gladlaw@glad.org

<https://www.glad.org/>
<https://www.glad.org/know-your-rights/glad-answers/>

GLBTQ Legal Advocates & Defenders' cases support the LGBTQ+ community and those living with HIV by helping to remove barriers to medication and needed healthcare, protect and advocate for recognition for LGBTQ+ families, and enforce employee protections.

Tags: LGBTQIA+ , LGBTQ+ , LGBTQ, legal help, healthcare, immigrants

LGBT Asylum Task Force

[\(774\) 261-8199](tel:7742618199)

info@lgbtasylum.org

<https://www.lgbtasylum.org/>

<https://www.lgbtasylum.org/asylum-seekers>

The LGBT Asylum Task Force provides shared housing for LGBTQ asylum seekers in Worcester, Massachusetts. If funds are available, they provide a small monthly stipend to pay for food, transportation, and other basic expenses. Housing and stipend support continues until asylum seekers receive their work permits (EAD).

They provide a list of pro bono immigration lawyers that might be able to assist asylum seekers with the application process. They also help asylum seekers to get connected to a doctor and therapist at the local health center.

Tags: LGBTQIA+ , LGBTQ, LGBT, legal help, asylum, refugees,

M

Malden City Hall (City Of Malden)

215 Pleasant Street

Malden, MA 02148

(781) 397-7000

<https://www.cityofmalden.org/>

Language Access: <https://www.cityofmalden.org/1101/Language-Access-in-Malden>

Contact: Elena Martinez, Language Access Coordinator

emartinez@CityofMalden.org

(781) 397-7000 extension 2065

The City of Malden is committed to making vital information available to everyone in the city by providing solutions to increase accessibility and eliminate language barriers.

Tags: immigrants, language translation, language access, ESOL, English classes

Malden Public Library
36 Salem Street
Malden, MA 02148
781-324-0218
www.maldenpubliclibrary.org

The Malden Public Library offers a wide range of materials to help English Language Learners (ELL) including books, audio CDs, DVDs, and language learning apps and websites such as, Mango Languages, Pronunciator, Little Pim, and Transparent Language.

The ELL/ESOL collection is located on the main floor, near the Reference collection and magazines. Topics of interest in the collection include vocabulary, grammar, pronunciation, writing skills, TOEFL, dictionaries, idioms, daily life, recommended reading (beginner, intermediate, and advanced), teacher resources, immigration, and citizenship.

ELL Conversation Class (English Language Learners)

Every Wednesday, we host a free English Conversation class from 1:00 pm to 2:00 pm. This is an excellent opportunity for beginning English speakers to practice their skills in a friendly and supportive environment.

Tags: English classes, ESOL, English Language Learners, ELL, Mango Languages, Pronunciator, Little Pim, Transparent Language, ESOL books, ELL books, immigrants,

MAPS—Massachusetts Alliance Of Portuguese Speakers

Cambridge (Administration)
1046 Cambridge Street
Cambridge, MA 02139
<https://maps-inc.org/office-locations/>
617-864-7600
TTY: 617-864-7600

<https://maps-inc.org/cause/immigration-integration-services/>

MAPS works with and for the Brazilian, Cabo Verdean, Portuguese and other Portuguese-speaking communities to build healthy and successful lives through the provision of direct social and health services, as well as advocacy and development support.

Tags: Portuguese speakers, healthcare, immigrants,

MassHealth

MassHealth provides health benefits and help paying for them to qualifying children, families, seniors, and people with disabilities living in Massachusetts. They may offer benefits directly or help pay for all or part of your health insurance premiums. If you are a member, you may have access to doctor visits, dental, prescription drugs, behavioral health services, and other important health care services.

<https://www.mass.gov/information-for-masshealth-applicants>

<https://www.mass.gov/topics/masshealth>

<https://www.mass.gov/info-details/masshealth-information-for-noncitizens>

Tags: health, healthcare, health insurance,

MassHire

MassHire Boston Career Center

1010 Harrison Avenue

Boston, MA 02119

617-541-1400

Email: contact@masshirebostoncareerctr.org

<https://www.mass.gov/masshire-career-centers-for-jobseekers>

<https://masshiremncareers.com/career-centers/>

Whether you're in between jobs, seeking a new opportunity, or aiming for career growth, MassHire has you covered. Their comprehensive services include personalized career guidance, informative workshops, specialized training programs, valuable job referrals, expert resume assistance, and access to a wide array of job listings.

Tags: jobs, job help, job training,

MIRA
Massachusetts Immigrant & Refugee Advocacy Coalition
69 Canal St 3rd floor
Boston, MA 02114
617-350-5480
<https://miracoalition.org/>
citizenship@miracoalition.org

MIRA helps immigrants with citizenship, citizenship classes, asylum, and USCIS paperwork.

Tags: immigrants, citizenship, TPS (Temporary Protected Status), citizenship classes, asylum,

MOIA (Boston)
Mayor's Office for Immigrant Advancement
1 City Hall Square
Room 806
Boston, MA 02201-2030
617-635-2980
<https://www.boston.gov/departments/immigrant-advancement>
<https://www.boston.gov/departments/immigrant-advancement/free-immigration-consultations>

The (Boston) Mayor's Office for Immigrant Advancement (MOIA) strives to strengthen the ability of immigrants to fully and equitably participate in economic, civic, social, and cultural life in Boston. MOIA also promotes the recognition and public understanding of the contributions of immigrants to the City.

They provide free immigration legal consultations. Consultations are by telephone. Due to high demand, you must register for an appointment beforehand. To register for an appointment with a volunteer lawyer, call [617-635-2980](tel:617-635-2980) or email immigrantadvancement@boston.gov.

Tags: immigrants, immigration, legal help,

N

O

P

PAIR

Political Asylum/Immigration Representation

98 N Washington St #106,

Boston, MA 02114

617-742-9296

<https://www.pairproject.org/>

PAIR provides free immigration services to asylum seekers & detained immigrants, helping with their legal rights and legal representation.

Tags: immigrants, asylum, legal help

Q

R

RIAN Immigrant Center

One State Street

Boston, MA 02109

(617) 542-7654

<https://www.riancenter.org/>

The RIAN Immigrant Center provides a comprehensive, multi-service approach to supporting immigrant and refugee families from more than 120 different countries. They help with legal services, English/ESOL classes, citizenship, and tutoring.

Tags: immigrants, legal help, English Classes, ESOL, citizenship,

Rosie's Place

889 Harrison Avenue

Boston, MA 02118

617-442-9322

<https://www.rosiesplace.org/>

Rosie's Place offers a safe haven for LGBTQIA+ women and overnight shelter and other services to those in need who self-identify as female. They offer emergency support and meals, 365 days

a year, a food pantry with non-perishable items and fresh produce; showers, laundry and lockers; overnight beds for up to 28 days; and providers for health and wellness care.

Rosie's Place also offers ongoing support: Multi-lingual Advocates offer one-on-one assistance with short- and long-term issues. Expert help is provided by our Legal Program, Recovery Support Navigator, mental health, employment and housing search specialists. Through our Public Policy Program, we engage guests in the fight for social justice. Our Women's Education Center provides women with free ESOL, literacy and computer classes

Tags: women's shelter, homeless, LGBTQIA+ , legal,

S

SCALE

Somerville Center For Adult Learning Experiences
167 Holland Street
Somerville, MA 02144
617-629-5500

<https://somerville.k12.ma.us/adult-learning/somerville-center-adult-learning-experiences-scale>

SCALE provides classes and support services to adult learners who need basic reading, writing, and math skills, English instruction for non-native speakers, or a high-school credential. SCALE's fully accessible facilities include a computer lab and an on-site HiSET Exam Center. Our morning and evening classes are free. Fees are charged for the ADP (Adult Diploma Program) for individuals who reside outside of the city of Somerville.

Tags: English classes, HiSet,

SNAP

(See DTA—Department Of Transitional Assistance)

<https://www.mass.gov/locations/dta-malden-transitional-assistance-office>

St. Mark Community Education Program
25 Beach Street
Dorchester, MA 02122
617-288-8515
<https://www.stmarksesol.org/>

St. Mark's Community Education Program offers free in person and online classes to adults in the greater Boston area for immigrants to thrive and enrich their communities. They offer citizenship classes and tutoring, job training, and English conversation groups.

Tags: citizenship, citizenship classes, English classes,

T

Tailored For Success

781-324-0499
<https://www.tailoredforsuccess.org/>
ehart@tailoredforsuccess.org

Tailored For Success, Inc. (TFS) is a not for profit organization dedicated to assisting economically disadvantaged women, men and youth with job resources.

We enhance the professional image of job seekers by providing the interview suits, and/or clothing needed to start a new opportunity. Our Career Closet is stocked with new and gently used business clothing that is distributed free of charge to participants of all genders in our programs.

We are two Career Closet locations:

Woburn Career Closet
800 West Cummings Park, Ste. 6400, Woburn, MA 01801

Cambridge Career Closet
186 Alewife Brook Parkway, Suite 310, Cambridge, MA 02138
(MassHire Metro North Career Center)
Career Closet sessions at by appointment only.

Please email Elizabeth Hart ehart@tailoredforsuccess.org to schedule your appointment.

Tags: clothing, jobs,

U

USCIS

U.S. Citizenship and Immigration Services

<https://www.uscis.gov/>

<https://www.uscis.gov/citizenship>

<https://www.uscis.gov/green-card/green-card-processes-and-procedures>

<https://www.uscis.gov/humanitarian/refugees-asylum>

<https://www.uscis.gov/laws-and-policy>

<https://www.uscis.gov/citizenship/apply-for-citizenship>

Tags: immigration, citizenship, immigrants, green card, refugees, asylum, legal help

V

W

WIC

Women, Infants, & Children Nutrition Program

North Suburban WIC Program Malden

Malden WIC Program

239 Commercial St,

Malden, MA 02148

781-338-7578

https://www.wicprograms.org/li/north_suburban_wic_program_02148

WIC-Massachusetts

<https://www.mass.gov/orgs/women-infants-children-nutrition-program>

Email: wicinfo.dph@massmail.state.ma.us

WIC is a nutrition program that provides healthy foods, nutrition education, breastfeeding support, and referrals to healthcare and other services, free of charge, to Massachusetts families who qualify.

Tags: food, food assistance, women, infants, children

X

Y

Z